

IPHONE — ESIM INSTALLATION

How to install your eSIM on iPhone

A complete step-by-step guide covering all three ways to install your ADR eSIM on iPhone.

1

Automatic

Fastest — driven directly from the ADR eSIM app.

2

QR code

Scan the QR code from your order email.

3

Activation code

Enter the activation code by hand.

METHOD 1

Automatic installation

Fastest — drives setup directly from the ADR eSIM app.

Before you start. Connect to stable Wi-Fi (or a reliable mobile data connection), and don't close the app or lock your phone during installation.

1

Install

2 steps

2

Configure

3 steps

3

Finish setup

2 steps

METHOD 1 · INSTALL · STEP 1 OF 2

Start the installation

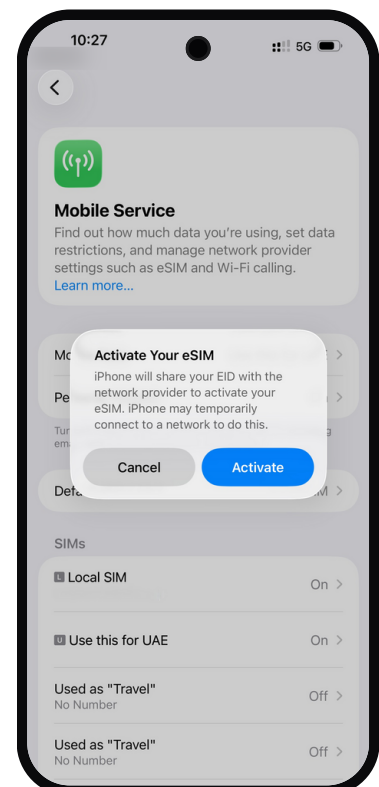
Open the **ADR eSIM app**, go to **My eSIMs**, and tap **Install now** on the eSIM you want to install. On the pop-up, tap **Start installation now**.



METHOD 1 · INSTALL · STEP 2 OF 2

Activate in Settings

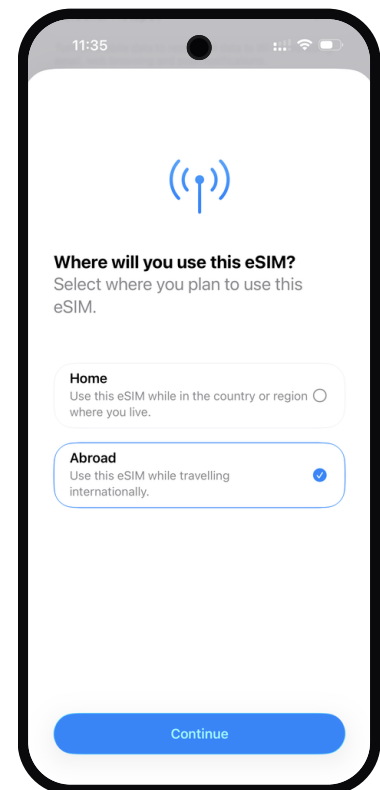
Your iPhone's Settings will open automatically. When the prompt appears, tap **Activate** — your eSIM will connect to the network. Once it's connected, tap **Continue** to start activating it.



METHOD 1 · CONFIGURE · STEP 1 OF 3

Where will you use this eSIM?

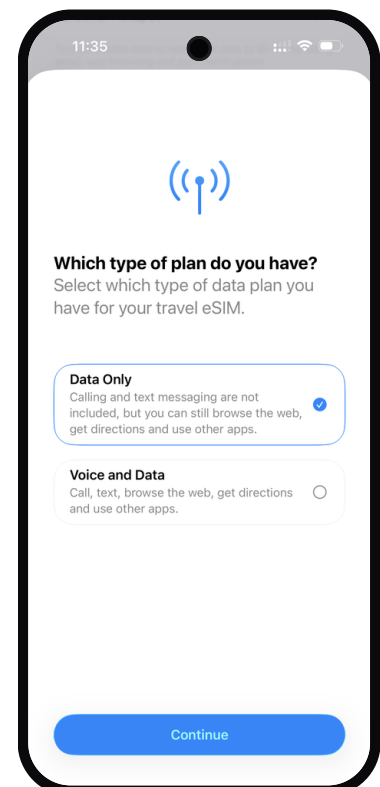
Select **Abroad**, then tap **Continue**.



METHOD 1 · CONFIGURE · STEP 2 OF 3

What type of plan is this?

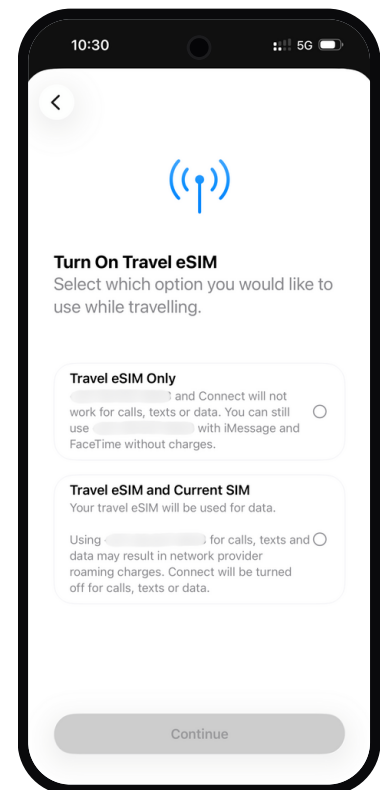
Select **Data only**, then tap **Continue**.



METHOD 1 • CONFIGURE • STEP 3 OF 3

Set your preferences and activate

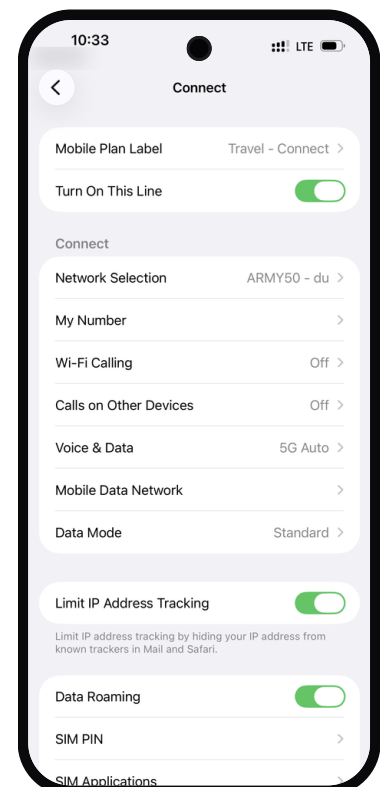
Choose how you'll use the eSIM: **travel eSIM for data with your current SIM for calls and texts**, or **travel eSIM only**. Then decide whether to enable **Low Data Mode**. Once you confirm, the eSIM will activate — this usually takes a moment.



METHOD 1 • FINISH SETUP • STEP 1 OF 2

Enable Data Roaming

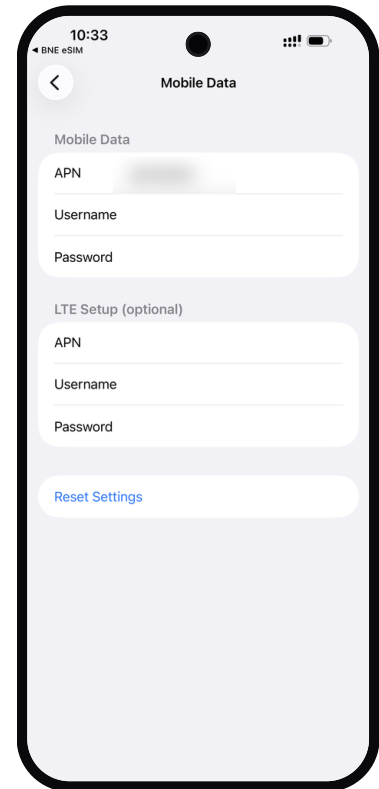
Go to **Settings → Mobile Service**, tap your new eSIM, and turn **Data Roaming** on.



METHOD 1 · FINISH SETUP · STEP 2 OF 2

Check the APN

Go to **Settings → Mobile Service → [your new eSIM] → Mobile Data Network**. Compare against the APN in the ADR eSIM app under **eSIM details** and update if needed.



METHOD 2

QR code installation

Use the QR code from your order confirmation email.

Before you start. Have your QR code ready (the one in your order confirmation email), connect to stable Wi-Fi, and don't close Settings or lock your phone during installation.

1

Install

4 steps

2

Configure

3 steps

3

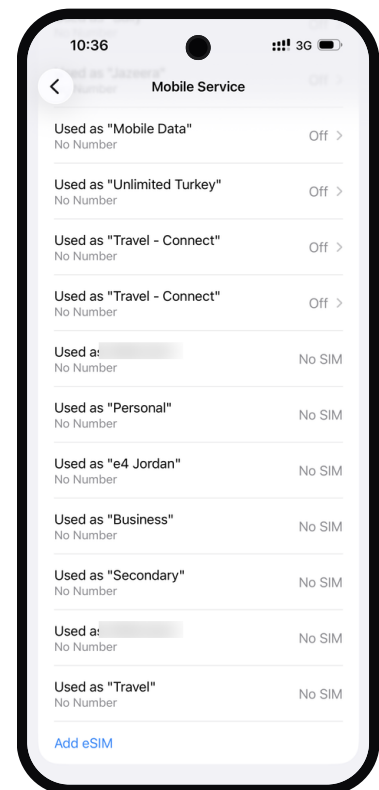
Finish setup

2 steps

METHOD 2 · INSTALL · STEP 1 OF 4

Open eSIM settings

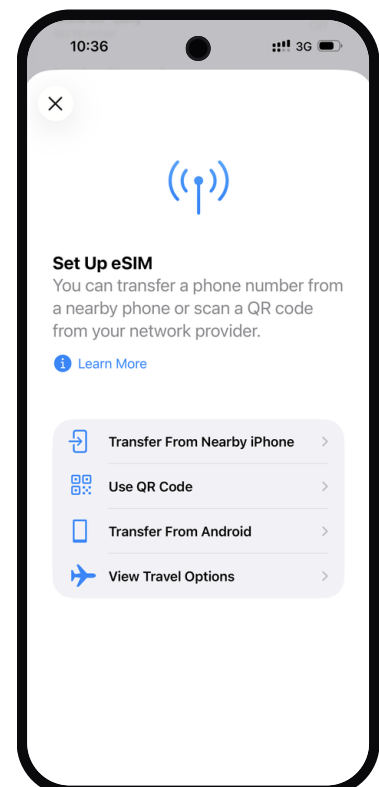
Open **Settings** → **Mobile Service** → **Add eSIM**.



METHOD 2 · INSTALL · STEP 2 OF 4

Tap Use QR code

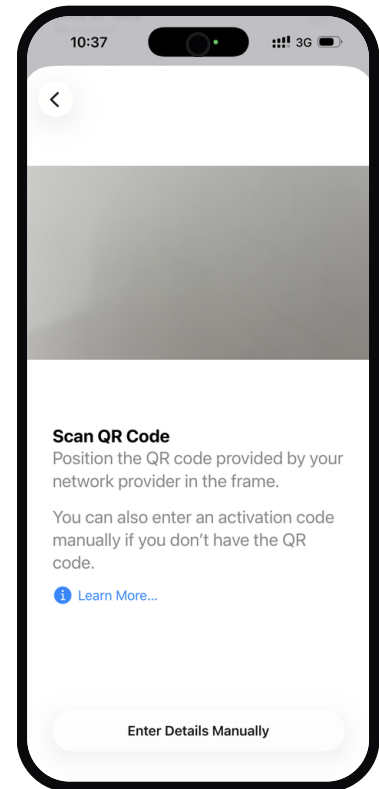
On the **Set up eSIM** screen, tap **Use QR code**.



METHOD 2 · INSTALL · STEP 3 OF 4

Scan your QR code

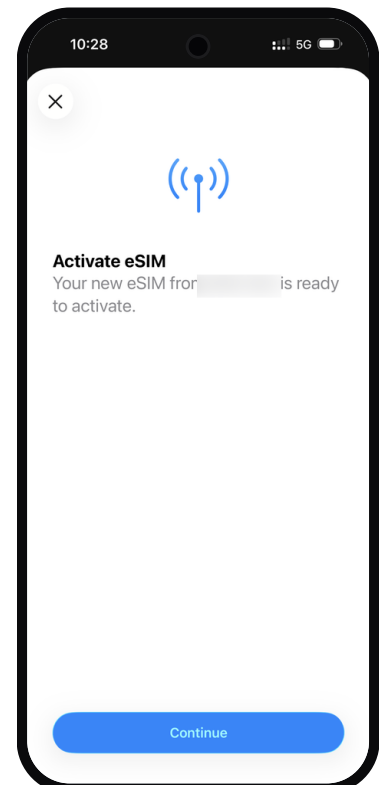
Scan the QR code from your confirmation email.



METHOD 2 · INSTALL · STEP 4 OF 4

Activate the eSIM

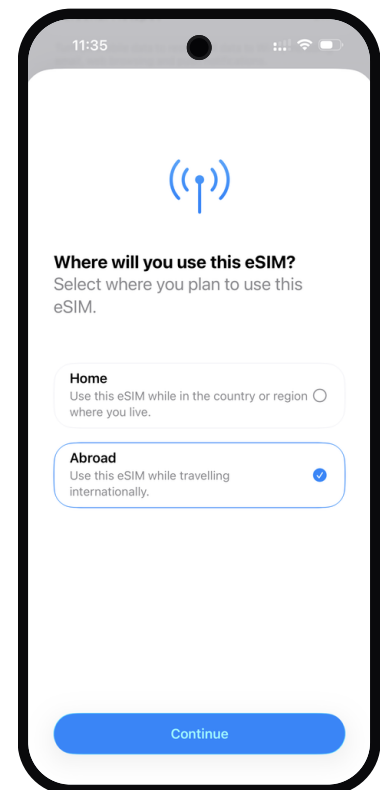
Once the code is recognized, the **Activate eSIM** screen will open.



METHOD 2 • CONFIGURE • STEP 1 OF 3

Where will you use this eSIM?

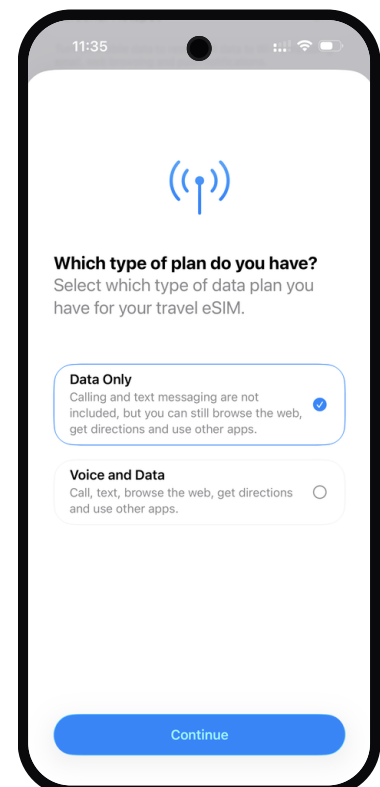
Select **Abroad**, then tap **Continue**.



METHOD 2 • CONFIGURE • STEP 2 OF 3

What type of plan is this?

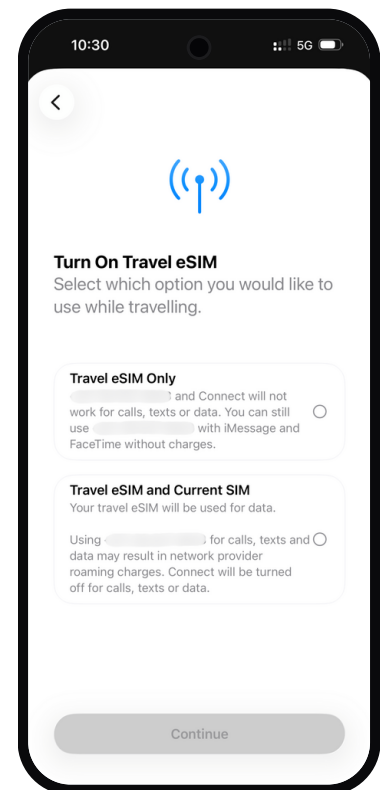
Select **Data only**, then tap **Continue**.



METHOD 2 • CONFIGURE • STEP 3 OF 3

Set your preferences and activate

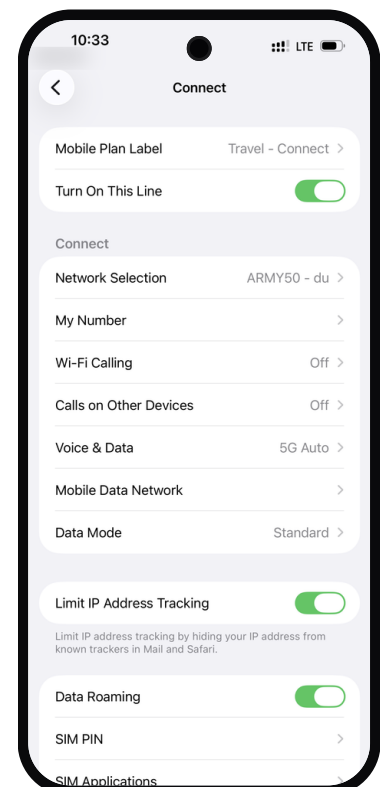
Choose how you'll use the eSIM: **travel eSIM for data with your current SIM for calls and texts**, or **travel eSIM only**. Then decide whether to enable **Low Data Mode**. Once you confirm, the eSIM will activate — this usually takes a moment.



METHOD 2 • FINISH SETUP • STEP 1 OF 2

Enable Data Roaming

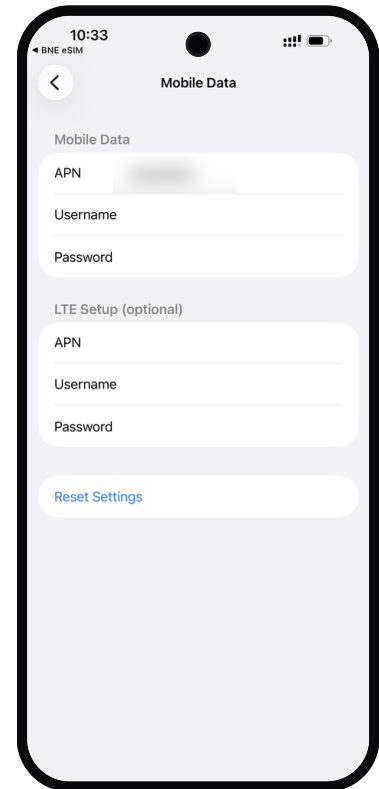
Go to **Settings → Mobile Service**, tap your new eSIM, and turn **Data Roaming** on.



METHOD 2 • FINISH SETUP • STEP 2 OF 2

Check the APN

Go to **Settings → Mobile Service → [your new eSIM] → Mobile Data Network**. Compare against the APN in the ADR eSIM app under **eSIM details** and update if needed.



METHOD 3

Activation code installation

Enter the eSIM details by hand when you can't scan a QR code.

Before you start. Connect to stable Wi-Fi, have the ADR eSIM app open (you'll need the activation code from there), and don't close Settings or lock your phone during installation.

1

Install

6 steps

2

Configure

3 steps

3

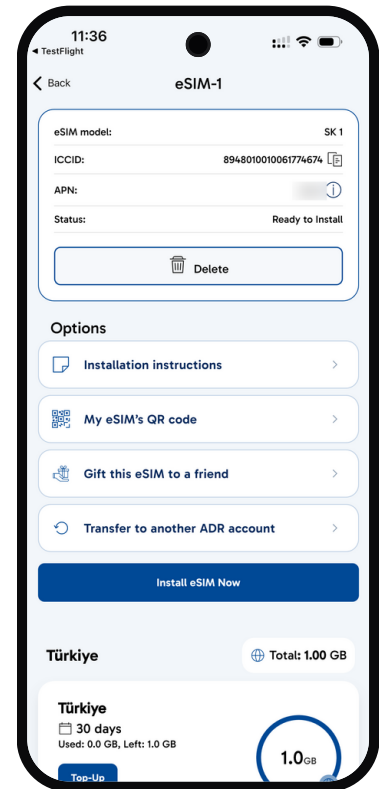
Finish setup

2 steps

METHOD 3 • INSTALL • STEP 1 OF 6

Open Installation instructions in the app

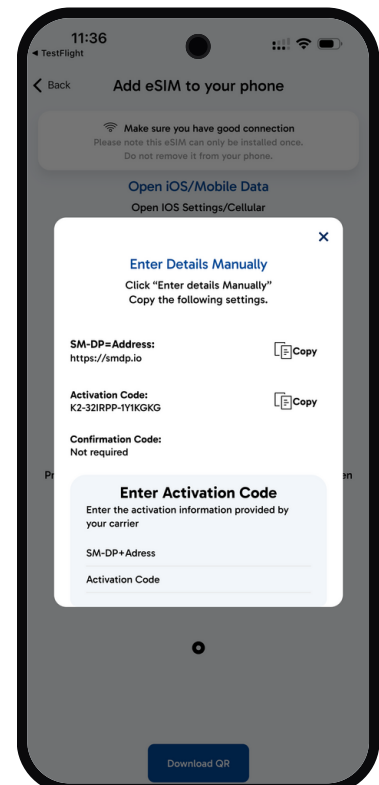
Open the **ADR eSIM app**, go to **My eSIMs**, select the eSIM you want to install, and tap **eSIM details** → **Installation instructions**.



METHOD 3 • INSTALL • STEP 2 OF 6

Reveal manual input

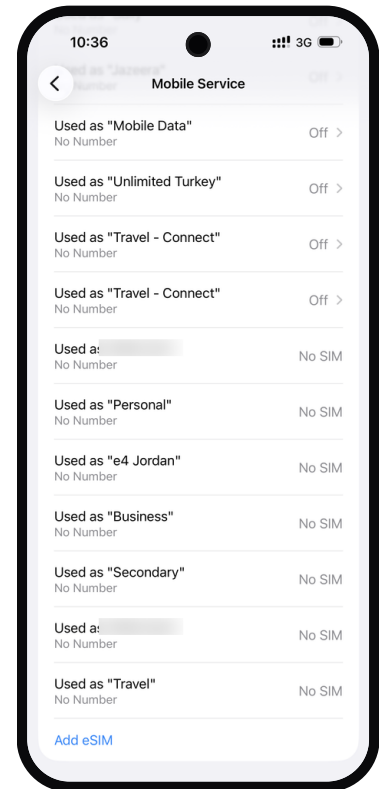
Tap **Don't have another device? Try manual input** to reveal your **SM-DP+ address** and **activation code**.



METHOD 3 · INSTALL · STEP 3 OF 6

Open eSIM settings

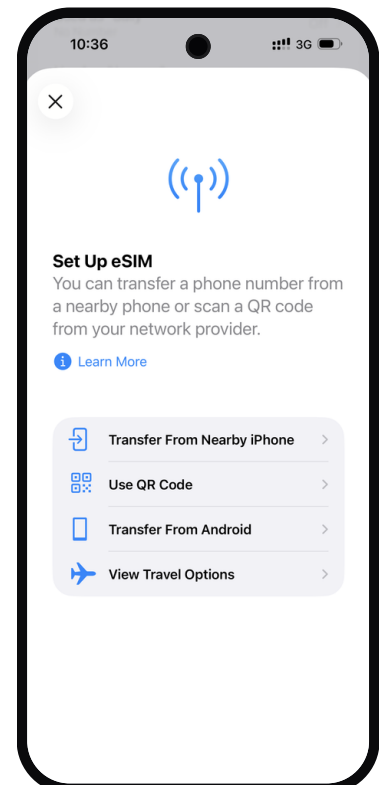
Open **Settings** → **Mobile Service** → **Add eSIM**.



METHOD 3 · INSTALL · STEP 4 OF 6

Tap Use QR code

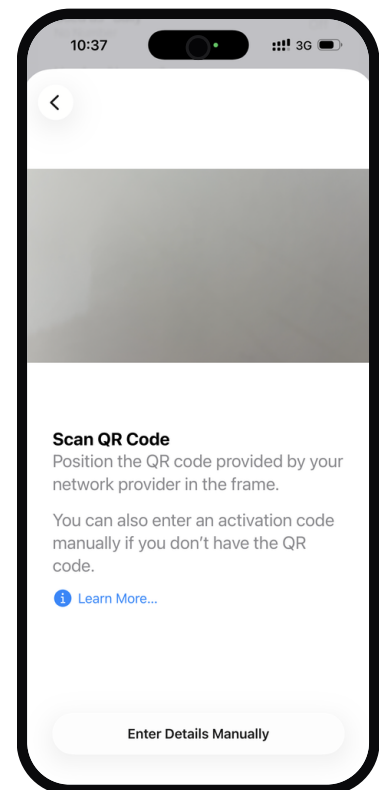
On the **Set up eSIM** screen, tap **Use QR code**.



METHOD 3 • INSTALL • STEP 5 OF 6

Choose Enter manually

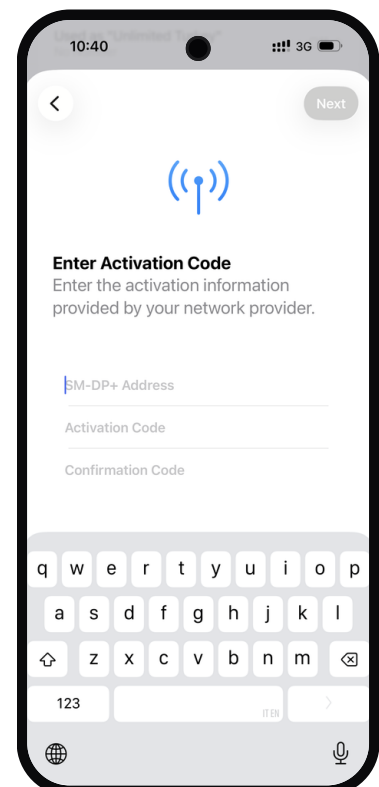
Tap **Enter details manually** at the bottom of the screen.



METHOD 3 • INSTALL • STEP 6 OF 6

Enter the details and activate

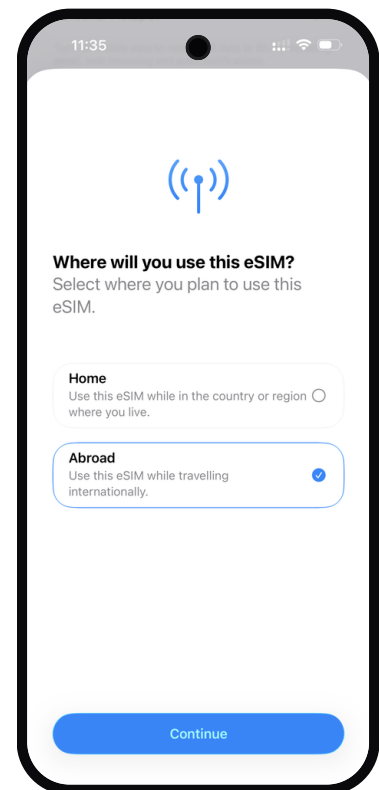
Type the **SM-DP+ address** and **activation code** from the ADR eSIM app, then confirm. Once accepted, the **Activate eSIM** screen will open.



METHOD 3 • CONFIGURE • STEP 1 OF 3

Where will you use this eSIM?

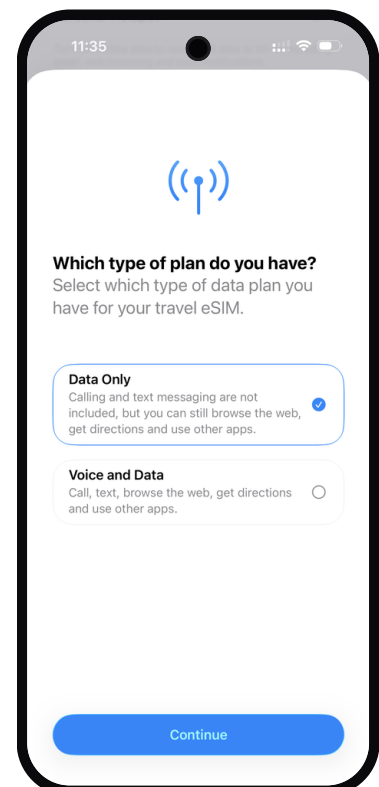
Select **Abroad**, then tap **Continue**.



METHOD 3 • CONFIGURE • STEP 2 OF 3

What type of plan is this?

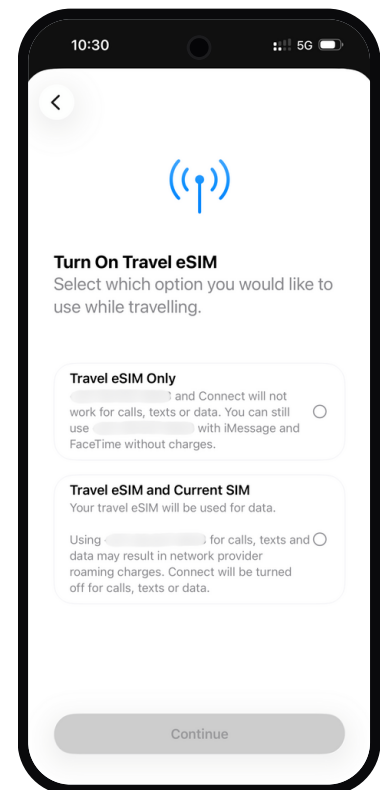
Select **Data only**, then tap **Continue**.



METHOD 3 • CONFIGURE • STEP 3 OF 3

Set your preferences and activate

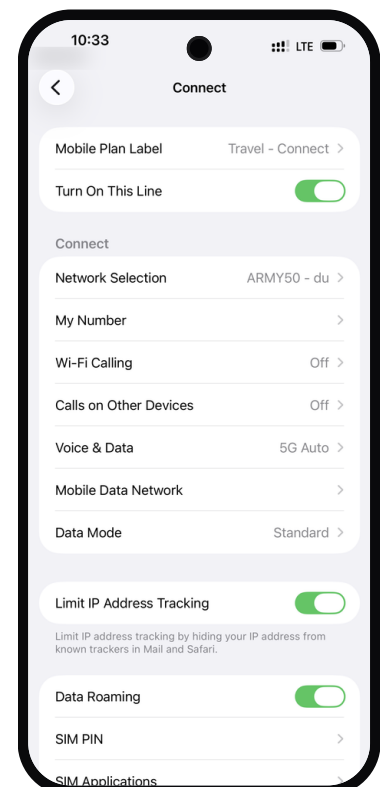
Choose how you'll use the eSIM: **travel eSIM for data with your current SIM for calls and texts**, or **travel eSIM only**. Then decide whether to enable **Low Data Mode**. Once you confirm, the eSIM will activate — this usually takes a moment.



METHOD 3 • FINISH SETUP • STEP 1 OF 2

Enable Data Roaming

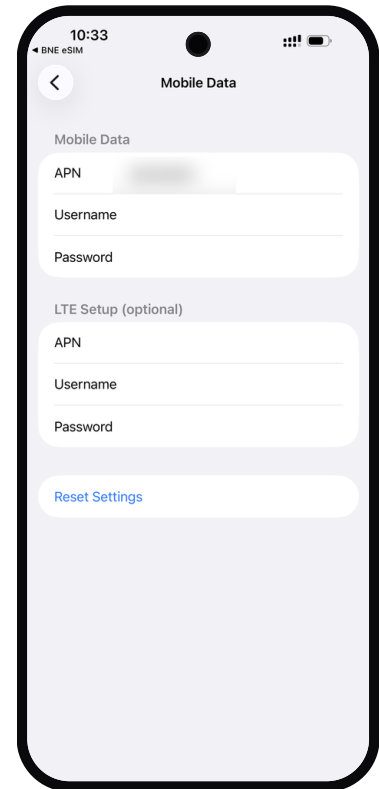
Go to **Settings → Mobile Service**, tap your new eSIM, and turn **Data Roaming** on.



METHOD 3 • FINISH SETUP • STEP 2 OF 2

Check the APN

Go to **Settings → Mobile Service → [your new eSIM] → Mobile Data Network**. Compare against the APN in the ADR eSIM app under **eSIM details** and update if needed.





**You're all
set!**

Your eSIM is installed and ready to go. Have a great trip — and if anything goes sideways, our support team is online 24/7.